

EXHIBIT A

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Smatko, Mobilityless, LLC, Epizontech, LLC,
Fountainmoons, LLC, Hillsunion, LLC,
Mobilitytrend, LLC, & Mogavike2020, LLC*

IN THE UNITED STATES DISTRICT COURT
FOR THE DISTRICT OF ARIZONA

Mary Makuc, and all similarly situated
persons,

Plaintiff,

v.

Gabor Smatko, Monica Smatko,
Mobilityless, LLC, Epizontech, LLC,
Fountainmoons, LLC, Hillsunion, LLC,
Mobilitytrend, LLC, Mogavike2020, LLC,
and John Does I-X,

Defendants.

No. 2:24-cv-00633-ROS

**Declaration of Gabor Smatko in
Support of Motion to Compel
Arbitration**

I, Gabor Smatko, declare as follows:

1. I am over the age of 18, and I am competent to make this declaration. I make this declaration based upon my personal knowledge of the matters set forth below. If called as a witness to testify regarding these facts, I could and would do so competently.

2. I formed Mobilityless, LLC as a Massachusetts limited liability company in September 2018. I was the sole member and manager of Mobilityless, LLC, and Mobilityless, LLC was essentially owned and operated solely by me.

3. In 2018, I was involved in and have personal knowledge about the creation of

1 the website www.mobility4less.com (the “Website”), which was owned and operated by
2 Mobilityless, LLC.

3 4. Through the Website, Mobilityless, LLC sold a variety of products, including
4 but not limited to, affordable electric vehicles, such as electric bicycles, tricycles, and
5 wheelchairs.

6 5. Mobilityless, LLC was “committed to making mobility safer, smarter, and
7 more enjoyable for everyone.”

8 6. Since its launch in 2018, the Website has had each of the following policies
9 and agreements posted on the website: (1) “Our Policy” (which outlines, among other
10 things, the company’s return policy, warranty policy, electronic check processing, etc.); (2)
11 Shipping Delivery Policy; and (3) a “Privacy Policy”.

12 7. A true and correct printout copy of “Our Policy” is attached as Exhibit 1.

13 8. A true and correct printout copy of the Shipping Delivery Policy is attached
14 as Exhibit 2.

15 9. A true and correct printout copy of the Privacy Policy is attached as Exhibit
16 3.

17 10. In June 2020, I added to the Website a “Waiver” policy, specifically entitled
18 “Dispute Resolution Agreement & Class Action Waiver” (the “Arbitration Agreement”).

19 11. A true and correct printout copy of the “Waiver Policy” and Arbitration
20 Agreement is attached as Exhibit 4.

21 12. The Arbitration Agreement has remained the exact same since it was added
22 to the Website in June 2020.

23 13. The Arbitration Agreement provides that it “is governed by the Federal
24 Arbitration Act, 9 U.S.C. § 1 et seq.”, “evidences a transaction involving commerce”, and
25 “applies to any legal dispute, past, present or future, arising out of or related to Customer
26 ... purchasing any of our products from us (“Company”) or relationship with any of its
27 agents, employees, affiliates, successors, assigns, subsidiaries or parent companies (each of
28 which are third party beneficiaries of this Agreement”).” Ex. 4.

14. The Arbitration Agreement “is intended to apply to the resolution of disputes that otherwise would be resolved in a court of law, and therefore this Agreement requires that all such disputes to be resolved only by an arbitrator through final and binding arbitration and not by way of court or jury trial.” Ex. 4.

15. Such disputes expressly included, but were not limited to, “disputes arising out of or relating to interpretation or application of this Agreement, including the scope, formation, enforceability, revocability or validity of the Agreement or any portion of the Agreement.” Ex. 4.

16. Pursuant to the Arbitration Agreement, customers purchasing products via the Website, including Plaintiff, waived and “give up [her] legal right to participate as a class representative or class member of any class claim ... including any right to class arbitration or any consolidation of individual arbitrations.” Ex. 4.

17. The Arbitration Agreement provides to each customer that “with your purchase, you automatically and expressly waive any right you may have to arbitrate a class action and automatically agree to these terms.” Ex. 4.

18. Each customer who places an order for a product through the Website must enter their name, address, and other information.

19. Before being able to place the order, the customer must click a box confirming that “I have read and agree to the website **terms and conditions***” (bold emphasis in original).

20. A true and correct printout copy of the place order page from the Website is attached as Exhibit 5.

21. The box is not automatically checked, and each customer must affirmatively click it to place an order through the Website. Ex. 5.

22. The phrase “term and conditions” is bolded and hyperlinks to the Website’s various policies. Ex. 5.

23. When the customer clicks on “terms and conditions”, all of the Website’s various terms and conditions pop up in a window just above the check box so that the

customer can scroll through and read each individual policy. Each of the terms of conditions, including the “Waiver” policy, specifically entitled “Dispute Resolution Agreement & Class Action Waiver” (*i.e.*, the Arbitration Agreement), can be accessed and read in this manner.

24. True and correct printout copies of the place order page from the Website, after a customer clicks on the phrase “terms and conditions”, showing each individual policy, are attached as Exhibits 6, 7, 8, and 9.

25. Each of these policies also have their own links on other parts of the website. *See* www.mobility4less.com.

26. Both the hyperlinked terms and conditions language and the box that the customer must affirmatively check to agree to those terms and conditions are located directly above the “place order” button:

Your personal data will be used to process your order, support your experience throughout this website, and for other purposes described in our [privacy policy](#).

☐ I have read and agree to the website terms and conditions *

PLACE ORDER

See Exs. 5-9.

27. While other parts of the Website have changed or been redesigned over time, this specific placement of the checkbox and hyperlinked terms and conditions directly above the “place order” button has consistently remained this way since the inception of the Website.

28. In addition to the Arbitration Agreement, the terms and conditions hyperlink to other company policies, including “Our Policy” (which outlines, among other things, the company’s return policy, warranty policy, electronic check processing, etc.) and the Shipping Delivery Policy. *See* Exs. 5-9.

29. “Our Policy” makes clear that, among other things, defective products “must be returned within 7 days”, “[r]eturns are never accepted on products that have been used”, and the customer authorizes the company for “Check payments ... to be converted into electronic checks”. Ex. 1.

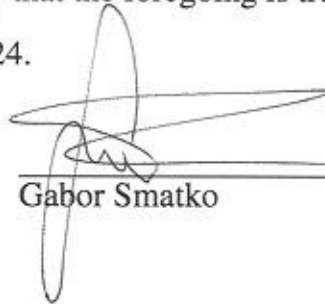
30. The Shipping Delivery Policy discloses, among other things, that the company “reserves the right to debit and re-debit customer’s account, and customer automatically agrees to these fees with the purchase and acceptance of the product if: ... the freight company must use lift gate to deliver item. Cost: \$60.00 - \$175.00”. Ex. 2.

31. When Plaintiff purchased her electric tricycle through the Website, just like every customer purchasing a product through the Website, to complete her purchase, Plaintiff was required to affirmatively check the box confirming that “I have read and agree to the website **terms and conditions***”.

32. Plaintiff could not have placed her order and purchased the electric tricycle through the Website without affirmatively checking the box confirming that “I have read and agree to the website **terms and conditions***”.

I declare under penalty of perjury that the foregoing is true and correct.

DATED this 29 day of April, 2024.



Gabor Smatko

4857-6206-5849

EXHIBIT 1



FINANCING AVAILABLE

- Miami - FL
- Los Angeles - CA
- Phoenix - AZ
- Houston - TX
- Chicago - IL
- New York - NY

 MENU**MobilityX**

MUST READ

Our Policy

Buy Today, Pay Tomorrow

We encourage you to read each policy thoroughly to ensure a clear understanding of our terms and procedures.

Explore our innovative solutions

Thank you for choosing Mobility X—we look forward to serving you.

PURCHASER MUST READ

Understand And Agree To The Following Store Policy.

You, the Purchaser must read, understand and agree to the following store policy. By placing an order, you are automatically understand and agree to the following:

- Every communication between You and the Company must be made in writing.

Return Policy

- We accept returns on defective products, parts, or accessories for seven days after purchase. The Actual Shipping and handling fees are not refundable. If the product was advertised with free shipping than the actual shipping cost, which is not free, will be calculated.
- Defective products, parts, or accessories parts must be returned within 7 days.
- Any defect, or in the event the item is not as described, the purchaser has the legal obligation to report such within seven days of delivery in writing, either via email or regular usps registered mail.
- Any return of non-defective items, parts, or accessories must be approved by the seller and will be subject to a 25% inspection and repackaging fee. Damages that occur during shipping are the responsibility of the individual returning the bike or parts and will be deducted from any refund due.
- Returns are never accepted on products that have been used. All returns must be in new, unopened condition. No returns on special orders, customer made or financed products.

Warranty Policy

- Products come with the warranty as noted on the product's page- that begins on the date of delivery according to the tracking data provided by the shipping company. **Warranty applies to original purchaser and is not transferable.**
- Damage and Shortage Claim: Damage resulting from shipping is the responsibility of the shipping company and the purchaser is responsible for notifying Company at the day of delivery and filing an insurance claim with the shipping company.

- Any item that was received by consignee (customer) without noting any damage/shortage on the delivery manifest is considered to be received without any damage/shortage.
- Any item that was not returned for service within seven days from the date on which it was delivered considered to be free of defect upon arrival.

Non-merchantability (usability), or Not as Described

Claim:

- Company must be notified via email within three days of delivery and customer must ask for a Return Authorization. Without such Authorization the return will be refused. No such claim will be accepted after three days. The Return Authorization form must be signed within this three-day period, and the item must be returned within seven days.

Not-received Claim:

- Company ships item via traceable shipping methods and tracking numbers will be provided to customers upon request to locate items.
- Warranties are limited to replacement of parts and/or products determined by the Company, at its sole discretion, to be defective..
- The Limited Warranty does not cover or apply to the following: Normal wear and tear; any damage, failure and/or loss caused by accident, shipping, misuse, neglect, abuse and/or failure to follow instructions or warnings as stated on the product or in the applicable owners manual or other printed materials provided with the product; damage, failure and/or loss caused by the use of the product in any other manner for which such products were not specifically designed.
- This warranty does not apply to any products or components, mechanical and/or electrical, which have in any way been altered by any person. Company will not be liable and/or responsible for any damage, failure or loss caused by any unauthorized service or use of unauthorized parts. For electric powered products, the seller or manufacturer confirms that the advertised speed and range of such items are not guaranteed as they depend on the rider's weight, the terrain, the wind speed and it's direction, the tire inflation etc...

- Limited Warranty does not cover or apply to any product used for rental.
- The warranty is limited to parts replacement during the warranty period. Warranty is not transferable. Parts or products must be returned to the Company. Labor costs are the responsibility of the customer. Shipping costs are the responsibility of the owner (customer).
- In case the customer requests that the product be returned by company and no damage/shortage was noted on delivery manifest, and/or no claim was filed by customer, than customer agrees to pay for shipping and authorizes company to debit his/her account for such transaction. No warranty on batteries, tires, chargers, brake pads or any such parts that are subject to tear and wear.
- These items are shipped and packed according to the freight companies' policies. Therefore it is the purchaser's responsibility to check the item prior to riding it, make adjustments if necessary.
- For product cancellation, refusal and other non-specified circumstances, see the appropriate section of the warranty and return policy on the main page.
- The manufacturers/sellers of these products reserve their rights to modify, add or remove parts, add or remove features of the items according to their latest research and development without prior notice to the seller and customers.

Warranty Policy for Accessories

- Name brand accessories carry the manufacturer warranty. Contact the manufacturer of the name brand parts for warranty coverage.

Cancellations

- Name brand accessories carry the manufacturer warranty. Contact the manufacturer of the name brand parts for warranty coverage.

Refused/Returned items

- Any order that has been shipped and refused/returned by consignee will have the 25% restock fee and the actual UPS (or other shipping co.) published two-way shipping charges with the max. of 30% discount – even if the item was offered with the free promotional shipping. We do not guarantee on what day your item will arrive since it will go through many parties until it reaches you. However, we can email your tracking number so you can calculate the date of arrival. Customer automatically agrees to have his/her account debited for any cancellations/returns/refused fees.

Refund Check Policy

- Any type of refunds, including but not limited to cancellations, refused items, etc.. will be made by company check in 14 days from the date the item is received back in our warehouse. If the product did not leave our warehouse, it will also be 14 days to issue the refunds.

Convenience Fees, Accessorial Taxes

- We have to purchase extra packaging materials, staples, tapes, pallets etc. in order to have these items shipped to you. To cover such expenses, we may charge you a small percentage (4-8%) convenience fee that may be called convenience fee or accessorial “tax” that is payable to our company.

Product Upgrade

- Company reserves the right to modify products without prior notification to purchaser, and ship such items with no addition costs.

Electronic Check Processing

- Customer authorizes company for (1) Check payments received via text, email, online form etc... to be converted into electronic checks. Those checks may have a different check number and/or dollar amount than the ones received, but the dollar amount is either the same or less than the Total price shown in your email confirmation, and never exceeds the Total price. Some received checks from customers can have the \$1.00 amount for the sole purpose of providing us with the correct routing and account numbers. (2) Converted checks may have the customer’s “Authorized Signature Facsimile”

signature, created by the company's officer/manager/representative on behalf of the customer, showing such person as the Signer on the optional Signature Certificate.

Layaway information:

- There are no extra free items offered with layaway orders. Please check the layaway order page for policy governing this type of orders.

Privacy

- All of your information is kept confidential. We do not provide any of your purchase, registration, or email information to third parties.





MobilityX

We're committed to making mobility safer, smarter, and more enjoyable for everyone.

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[Layaway](#)

[Policy](#)

[Shipping Delivery](#)

[Waiver](#)

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[Parts](#)

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Products

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[Electrical Bicycles](#)

[Electric Wheelchairs](#)

[Low-Temp Freezers](#)

Get in touch

 1-800-936-1790

 support@mobility4less.com

 MIAMI - FL LOS ANGELES - CA PHOENIX - AZ HOUSTON - TX CHICAGO -
IL NEW YORK - NY

Developed by **CV Infotech**

EXHIBIT 2



FINANCING AVAILABLE

- Miami - FL
- Los Angeles - CA
- Phoenix - AZ
- Houston - TX
- Chicago - IL
- New York - NY

 MENU**MobilityX****MUST READ**

Our Shipping Delivery

Buy Today, Pay Tomorrow

We encourage you to read each shipping delivery thoroughly to ensure a clear understanding of our terms and procedures.

Explore our innovative solutions

Thank you for choosing Mobility X—we look forward to serving you.

PURCHASER MUST READ

Understand And Agree To The Following Shipping Delivery

B/1

Address Correction Fees

Orders which have been submitted to us with incorrect address information and have not been corrected before they are shipped will incur a \$15.00 charge.

Incorrect address information would include:

Missing apartment or suite number, wrong house number, missing company name, wrong zip code, multiple addresses listed in the street field, or any other error which would render the package non-deliverable resulting in it being either returned to us, or held for correct address information by the carrier.

Incorrect addresses may also result in delayed delivery.

Please double check your shipping address for accuracy

The \$15.00 fee may be charged to us by the shipping company when packages are non-deliverable due to lack of, or bad information in the address field. This fee will be billed to the credit card, or check the order was originally placed under.

Small packages, including part orders, have a minimum shipping charges of \$18.50 per item which includes the packaging cost.

B/2

Shipped and Non-returned item Fees, and Shipping Charges

Shipments which have been sent to our customers must be prepaid.

Company reserves the right to debit and re-debit customer's account if:

- company ships an item and customer did not pay,

- an item was shipped by error then company provided free return label with customer but customer did not return item,
- item was shipped but customer reported that any parts of the product was damaged and requested company to replace them without filing a claim with the shipping company first,
- product was shipped to the address provided by customer and said item was returned claimed to be undeliverable,
- item was shipped but customer refused it for any reason. In this case the product is being returned to shipper and company charges customer for the actual shipping fees and re-ship item,
- customer is in the possession of both the product and the funds.
- order was canceled, refused or returned by customer and the applicable fees were not paid.

If customer has both the product and the funds, and it was determined that the item must be returned then it is his/her responsibility to pack the product according to the shipping company's policy, which includes but not limited to wrapping and palatalizing.

B/3

Lift gates, inside and special services charges when shipping heavy (usually over 150 lbs) items – NOT every freight company has this service:

Customer must send his/her payment within ten days for any of such extra services. Free shipping applies to standard freights delivered to customer's location without any other services.

Company reserves the right to debit and re-debit customer's account, and customer automatically agrees to these fees with the purchase and the acceptance of the product if:

- the freight company must use lift gate to deliver item. Cost: \$60.00 – \$175.00

- the freight company must have inside delivery. Cost: \$65.00 - \$165.00
- the freight company must make appointment or redelivery. Cost: \$160 - \$1,250.00

Customer will be charged the actual fee for any of these services as shown on the public UPS freight quote form with the maximum of 30% discount. If any of these fees are remain unpaid, company has the right to refuse any warranty or part request.

B/4

Returned items

Returned items must bear a RMA or CMA number and must be addressed to the return location instructed by the company.

If no such markings or wrong address is used, company reserves the right to act as a warehouseman for 15 days and after such 15 days the items will be discarded, if no claim is arrived from customer within such period of time. Items will be stored for a maximum of 15 days that were sent to our company for any reasons then they will be discarded.

B/5

Lost or Missing shipment:

On rare occasions, freight companies can loose or misplace shipments due to the fact that they are still hiring human beings prone to make mistakes. In such cases, they have the right to search for the missing item. If the lost goods are not found usually after the 10th day they notify the consignee and the shipper, so the necessary paperwork can be filed for the claim.

Shipper must pay the freight company even if the goods are lost, therefore consignee cannot cancel the order with the seller in regards to the loss of shipment. However the seller must provide an other item with the consignee after the ten day period.

B/6

After Delivery Issues

- in case of larger items, such as bikes scooters etc... customers may receive tracking numbers via email in which they are informed (if not, it is still the receiver's responsibility):

The shipping company request that you note any damage on the delivery paper at the time of delivery, including any damage to the shipping container!

If you fail to do so, you will be liable for all the costs related to damage or shortage.

In such case, you are not eligible to return your product for refund by claiming that it was received damaged or nonoperative. However you can request a Service Return Form for servicing the product. (It is common sense to prevent someone from accidentally or intentionally damage it in order to get a refund)

- in case of DOA, we must receive your notification via email or fax within 24 hours so we can arrange for the next process.
- if something is missing, we want you to double-check the container first then notify us of such shortages within three days of delivery, so we can resend it to you.
- if something is damaged, we need you to send us the damaged part along with the delivery manifest showing such damage(s) so we can order it from the manufacturer within three days of delivery.
- WE MUST RECEIVE THE ABOVE ITEMS PRIOR TO SENDING YOU REPLACEMENTS, UNLESS YOU PAY FOR THOSE PARTS. IF YOU INSIST ON SENDING YOU SUCH ITEMS PRIOR TO SENDING US BACK YOURS, WE HAVE THE RIGHT TO DEBIT YOUR ACCOUNT FOR THE COST.
- For damages, the freight company is responsible and you may file the claim at your convenience to get compensated. We do not pay for damaged items. Customer understands that he/she cannot request another new product if the present one can be repaired by sending a replacement part. This policy is in place to speed-up the process in which customer can use the item, and eliminate any excessive cost to keep our prices and shipping charges low to everybody.

- It is the purchaser's responsibility to check the product for proper operation prior to using it, such as adjust tire pressure, check/add oil, charge batteries etc...
- if something you received is incorrect (such as wrong color, wrong type of charger etc...) It is the receiver responsibility to check items upon receiving and must notify company in writing within three days from the date of delivery to receive a replacement. We may ask that you to send us the incorrect part so we can inspect and if needed, replace it for you free of charge. After 10 days customer cannot claim that the item received was incorrect. NO CLAIMS will be accepted after 10 days.

B/7

- All freight shipments will be delivered to consignee's shipping address as provided with us at the time of purchase with the rare exception of the truck not being able to access it. (narrow road, construction, no contracted freight co. to that area etc..) In such case, it's the consignee's responsibility to pick-up the item at the freight company's local terminal, or they will charge you storage fees. All shipments are classified as curbside deliveries, which means that the item is delivered to your address but any other services are not granted, such as moving the item into your living room, removing the crate, training you how to ride your scooter etc.. If you refuse the item due to this reason, it will be considered as "refused" shipment. We reserve the rights to change some of the order details, in case we do not have it on stock at the time of shipping, including but not limited to color, shade, packaging materials etc...

It is also the consignee's responsibility to accept or make arrangements to accept the freight according to schedule of the freight companies normal business hours. Usually they do not deliver before or after hours, or on weekends or holidays.

If you refuse the item due to these reasons, it will be considered as "refused" shipment, and you will be liable for charges as stated in the Policy.

We reserve the rights to change some of the order details, in case we do not have it on stock at the time of shipping, including but not limited to color, shade, packaging materials etc...

B/8

- If the item requires any type of assembly, as it is a common requirement with freight shipments, it is the consumer's responsibility to take the product to a local bike/scooter shop for assembly. No claims will be accepted if it is not followed. We do not provide white-glove service, and you did not pay for it either. Giving instructions over the telephone is like having your car fixed without taking it to your mechanic. Some products may have no manual from the manufacturer. In this case, you can find some help on our website under the "ihelp" section. Some video may provide you with visual help only. If the purchaser establishes a claim of "item incomplete" or "item is not operational, faulty etc.." than he or she must take the item to a local bike/scooter shop and send the seller the information of his/her local bike shop's for verification of such claims.

B/9

- You understand that purchasing a complex product such as an electric trike etc.. on the Internet has its consequences. One of them is that you are paying a lot less than if you were purchasing it at your local store, however it also means that you need to be able to handle issues such as finding help for assembly, adjustments, pumping air in the tire, etc... It includes but not limited to scenarios in which you need technical help that cannot be administered over the phone or email, or the item does not work for some reason. In such matters you may choose on of the following steps: 1/ check the item yourself 2/ find a nearest shop where they service these types of items or 3/ you send it to us postage prepaid to us for repair or replacement before a new one can be shipped out. Occasionally, the freight go through rough handling and some screws, wire connectors can get loose. In such a case, it is the consumer's responsibility to tighten those parts. If the company provides with a replacement part, customer must install it or if it is not possible must take the product to a local shop to do such adjustments or installations.

B/10

- Company reserves the right to ask for original part(s) even if the item which such part(s) were purchased for was obtained from another supplier in case customer buys a part and claims that it does not work or damaged. This policy was established to eliminate abuses when customer wants to use our item and return the original for credit.

B/11

- In case the product needs to be serviced, customer must ask for a Service Form. This form must be filled out, signed and returned to us within seven days. Any third-party repair must be pre-approved. Without a prior Authorization Number, no payment will be made for repairs.

B/12

- Characteristics of electric powered vehicles: these scooters, bikes and trikes are battery operated and considered “light” vehicles. The speed, power and distance are largely dependent on many factors, such as the weight of the rider, the terrain, the wind conditions, the tire pressure, the charge of the battery etc...therefore such parameters are estimates only. There are no guarantees if the product will climb that particular hill or reaches such speed even when equipped with the powerbooster. Company reserves the rights to ship an alternative product if the ordered item goes out of stock. The alternative item must be of the same or better quality and priced at the same or higher than the original item.

B/13

- Free items: sometimes some free items are offered on the website with purchases of chosen products. This offer is valid for cash purchases (no credit/debit/layaway/financed etc..) only, and these are optional items that are delivered when they are available only. Customer cannot claim these items to be sent if they were not shipped with the original purchase, because they were free and not paid for, and optional depending availability.

B/14

- Automatic DocuSign Execution: Customer is giving the right and full authorization to automatically create a DocuSign Authorization for his/her purchase(s) by using the data provided on the order form. If a customer's check is emailed, mailed or texted to the company than the data on the check will be used with the correct/actual dollar amount and not the \$1.00. Thereafter it shall be signed on behalf of the consumer with the consumer's signature 3/ execute the document by DocuSign and 4/ forward it to the bank or card issuer. The same authorization applies for all types of payment methods.





MobilityX

We're committed to making mobility safer, smarter, and more enjoyable for everyone.

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[Why Us](#)

[Financing](#)

[Layaway](#)

[Policy](#)

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[Waiver](#)

Shop

Products

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[Electric Wheelchairs](#)

[Low-Temp Freezers](#)

Get in touch

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Parts

Cart

Checkout

 1-800-936-1790

 support@mobility4less.com

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IL NEW YORK - NY

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Developed by **CV Infotech**

EXHIBIT 3



FINANCING AVAILABLE

- Miami - FL
- Los Angeles - CA
- Phoenix - AZ
- Houston - TX
- Chicago - IL
- New York - NY

MUST READ

Our Privacy

Buy Today, Pay Tomorrow

We encourage you to read each privacy thoroughly to ensure a clear understanding of our terms and procedures.

Explore our innovative solutions

Thank you for choosing Mobility X—we look forward to serving you.

PURCHASER MUST READ

 MENU

This privacy policy is developed to ensure maximum security to customers during their association with us and later. The privacy policy highlights the usage of information provided by customers and its interpretation at our end and the measures adopted by us to secure it.

We request all our customers to read the privacy policy carefully, before proceeding with the online transactions. By entering into a business relationship with us, a customer is acknowledging that he/she have read, understood and agreed to our terms of this privacy policy.

Changes in Privacy Policy

- We will keep on updating this privacy policy from time to time, in order to accommodate the concerns of our customers and to serve increasing customers in a better way. The revised policy will be applicable as soon as it is updated on the website. Hence, it is very important for each customer to keep on checking our website and the privacy policy periodically to know of any changes.

Collection and Usage of Private Information

We ask customers to provide us details such as-

- Contact information: Name, email address, phone number and shipping address.
- Billing information: Credit card billing address and credit card details.
- We use this personal information to
- Fulfill your order
- To avoid issues or disputes arising due to unforeseen reasons
- Send you your order confirmation

Information Sharing

- Our corporate partners to facilitate the co-branded or joint services (such as customer service or shipping) that are required to complete an order.
- Detect and prevent fraud, identity theft, and other illegal acts pursued by some customers
- Law officials to comply with some legal proceedings or subpoena
- Government officials to fulfill some information requests

Security

We have always strived to deal with the customer information in a very safe and secure manner by following industrially accepted technological methodologies. As most of our customers use this shopping cart to make purchases, the information provided by them during the trade is secured using Socket Layer Technology or SSL. This technology helps us to secure your private information from hackers and also ensures that all data entered on our website is transferred through our secured Authorize. Net payment gateway, which provides the complex infrastructure and security necessary to ensure secure, fast and reliable transactions.

Additional Policy Information

As you browse epizontech advertising cookies will be placed on your computer so that we can understand what you are interested in. Our display advertising partner, then enables us to present you with retargeting advertising on other sites based on your previous interaction with us. The techniques our partners employ do not collect personal information such as your name, email address, postal address or telephone number. You can visit this to opt out of AdRoll and their partners targeted advertising.

Customers can review, update or opt-out of future communications as well as correct their personal information by contacting us.

Payment Processing Information



MENU

MobilityX



We offer payments via credit/debit cards, checks, money order or wire transfer, depending on the product. All transactions are securely submitted and never shared with other than the processing company or as required by law. Checks can be deposited by creating an image of your actual check in which case our software may assign a different check number but keeps the routing and account number intact.

Reviews and Free Speech

- From: <http://www.uscourts.gov/about-federal-courts/educational-resources/about-educational-outreach/activity-resources/what-does->

The First Amendment states, in relevant part, that:

“Congress shall make no law...abridging freedom of speech.”

Freedom of speech includes the right:

- Not to speak (specifically, the right not to salute the flag). *West Virginia Board of Education v. Barnette*, 319 U.S. 624 (1943).
- Of students to wear black armbands to school to protest a war (“Students do not shed their constitutional rights at the schoolhouse gate.”). *Tinker v. Des Moines*, 393 U.S. 503 (1969).
- To use certain offensive words and phrases to convey political messages. *Cohen v. California*, 403 U.S. 15 (1971).
- To contribute money (under certain circumstances) to political campaigns. *Buckley v. Valeo*, 424 U.S. 1 (1976).
- To advertise commercial products and professional services (with some restrictions). *Virginia Board of Pharmacy v. Virginia Consumer Council*, 425 U.S. 748 (1976); *Bates v. State Bar of Arizona*, 433 U.S. 350 (1977).
- To engage in symbolic speech, (e.g., burning the flag in protest). *Texas v. Johnson*, 491 U.S. 397 (1989); *United States v. Eichman*, 496 U.S. 310 (1990).

Freedom of speech does not include the right:

- To make or distribute obscene materials. Roth v. United States, 354 U.S. 476 (1957).
- To burn draft cards as an anti-war protest. United States v. O'Brien, 391 U.S. 367 (1968).
- To permit students to print articles in a school newspaper over the objections of the school administration. Hazelwood School District v. Kuhlmeier, 484 U.S. 260 (1988).
- Of students to make an obscene speech at a school-sponsored event. Bethel School District #43 v. Fraser, 478 U.S. 675 (1986).
- Of students to advocate illegal drug use at a school-sponsored event. Morse v. Frederick, ___ U.S. ___ (2007).

So you have the right to leave a review according to the law but have no right to incite actions that would harm others.

What does it mean?

If you were unsatisfied with any of the services or products that you had received from our company and left a negative review, we may contact you to remedy the situation.

If our company offers any help to reach a common satisfaction, for example; refunds the purchase, takes item back – in such cases the product becomes our property – provides technical help, abides by the store policy, you agree to remove such review. If you fail to do so, we will have the right to sue you because You by doing so will incite actions (portray a derogatory picture of us) that will harm us (our business). “You incite actions that would cause harm.”





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MUST READ

Our Waiver

Buy Today, Pay Tomorrow

Welcome to our Waiver Page of Mobility X, where we prioritize safety and responsibility in all our activities and engagements.

Explore our innovative solutions

We appreciate your commitment to safety and responsibility as we strive to provide you with enjoyable and memorable experiences through our mobility solutions and services.

PURCHASER MUST READ

Dispute Resolution Agreement & Class Action Waiver

A. WITH YOUR PURCHASE, YOU AUTOMATICALLY AND EXPRESSLY WAIVE ANY RIGHT YOU MAY HAVE TO ARBITRATE A CLASS ACTION AND AUTOMATICALLY AGREE TO THESE TERMS. IF YOU THINK THAT THERE IS ANY SIGN OF FRAUD OR NON-COMPLIANCE WITH ANY FEDERAL OR STATE LAW, YOU AGREE NOT TO DO BUSINESS WITH US.

B. ALL TERMS ARE COMMUNICATED CLEARLY. IF YOU FIND IT OTHERWISE, YOU MUST NOTIFY US IN WRITING, VIA EMAIL, PRIOR TO MAKING ANY PURCHASE.

C. WE PROHIBIT THE USE OF OUR PRODUCTS IF YOU DO NOT AGREE TO THESE TERMS.

D. EITHER YOU OR WE MAY CHOOSE TO HAVE ANY DISPUTE BETWEEN US DECIDED BY ARBITRATION AND NOT IN COURT OR JURY TRIAL.

E. IF A DISPUTE IS ARBITRATED, YOU WILL GIVE UP YOUR LEGAL RIGHT TO PARTICIPATE AS A CLASS REPRESENTATIVE OR CLASS MEMBER OF ANY CLASS CLAIM YOU MAY HAVE AGAINST US INCLUDING ANY RIGHT TO CLASS ARBITRATION OR ANY CONSOLIDATION OF INDIVIDUAL ARBITRATIONS.

F. DISCOVERY AND RIGHTS TO APPEAL IN ARBITRATION ARE GENERALLY MORE LIMITED THAN IN A LAWSUIT, AND OTHER RIGHTS THAT YOU WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.

1. How This Agreement Applies

This Agreement is governed by the Federal Arbitration Act, 9 U.S.C. § 1 et seq. and evidences a transaction involving commerce. Except as it otherwise provides, our Waiver Agreement applies to any legal dispute, past, present or future, arising out of or related to Customer (sometimes “you” or “your”) purchasing any of our products from us (“Company”) or relationship with any of its agents, employees, affiliates, successors, assigns, subsidiaries or parent companies (each of which are third party beneficiaries of this Agreement). Except as it otherwise provides, this Agreement is intended to apply to the resolution of disputes that otherwise would be resolved in a court of law, and therefore this Agreement requires all such disputes to be resolved only by an arbitrator through final and binding arbitration and not by way of court or jury trial. Except as this Agreement otherwise provides, such disputes include without limitation disputes arising out of or relating to interpretation or

application of this Agreement, including the scope, formation, enforceability, revocability or validity of the Agreement or any portion of the Agreement.

2. Limitations on How This Agreement Applies

This Agreement does not apply to claims for workers compensation, state disability insurance and unemployment insurance benefits.

3. Mediation Either party may request to engage in mediation for any dispute before proceeding to arbitration. In the event that the parties mutually agree to mediate the dispute, the Company will pay the entirety of the mediator's costs and fees. A neutral mediator will be selected by mutual agreement of the parties.

4. Selecting the Arbitrator The Arbitrator shall be selected by mutual agreement of the Company and the Associate. Unless the you and Company mutually agree otherwise, the Arbitrator shall be an attorney experienced in arbitrating employment law disputes or a retired federal or state judicial officer who presided in the jurisdiction where the arbitration will be conducted. If for any reason the parties cannot agree to an Arbitrator, either party may apply to a court of competent jurisdiction with authority over the location where the arbitration will be conducted for appointment of a neutral Arbitrator. The court shall then appoint an arbitrator, who shall act under this Agreement with the same force and effect as if the parties had selected the arbitrator by mutual agreement. The location of the arbitration proceeding shall be no more than 45 miles from the place where the Company is located, unless each party to the arbitration agrees in writing otherwise.

5. Starting the Arbitration All claims in arbitration are subject to the same statutes of limitation that would apply in court. The demand for arbitration shall include identification of the parties, a statement of the legal and factual basis of the claim(s), and a specification of the remedy sought. The party bringing the claim must demand arbitration in writing and deliver the written demand by hand or first class mail to the other party within the applicable statute of limitations period.. The arbitrator shall resolve all disputes regarding the timeliness or propriety of the demand for arbitration. A party may apply to a court of competent jurisdiction for temporary or preliminary injunctive relief in connection with an arbitrable controversy in accordance with applicable law, and any such application shall not be deemed incompatible with or waiver of this agreement to arbitrate. The court to which the application is made is authorized to consider the merits of the arbitrable controversy to the

extent it deems necessary in making its ruling, but only to the extent permitted by applicable law. All determinations of final relief, however, will be decided in arbitration.

6. How Arbitration Proceedings Are Conducted In arbitration, the parties will have the right to conduct adequate civil discovery, bring dispositive motions, and present witnesses and evidence as needed to present their cases and defenses, and any disputes in this regard shall be resolved by the Arbitrator. A party, or at a party's request the Arbitrator, may subpoena witnesses or documents for discovery purposes or for the arbitration hearing.

7. Paying for the Arbitration Each party will pay the fees for his, her or its own attorneys, subject to any remedies to which that party may later be entitled under applicable law. However, in all cases where required by law, the Company will pay the Arbitrator's and arbitration fees. If under applicable law the Company is not required to pay all of the Arbitrator's and/or arbitration fees, such fee(s) will be apportioned between the parties in accordance with said applicable law, and any disputes in that regard will be resolved by the Arbitrator.

8. The Arbitration Hearing and Award Within 30 days of the close of the arbitration hearing, any party will have the right to prepare, serve on the other party and file with the Arbitrator a brief. The Arbitrator may award any party any remedy to which that party is entitled under applicable law, but such remedies shall be limited to those that would be available to a party in his or her individual capacity in a court of law for the claims presented to and decided by the Arbitrator, and no remedies that otherwise would be available to an individual in a court of law will be forfeited by virtue of this Agreement. The Arbitrator will issue a decision or award in writing, stating the essential findings of fact and conclusions of law. Except as may be permitted or required by law, as determined by the Arbitrator, neither a party nor an Arbitrator may disclose the existence, content, or results of any arbitration hereunder without the prior written consent of all parties. A court of competent jurisdiction shall have the authority to enter a judgment upon the award made pursuant to the arbitration.

9. Enforcement of this Agreement In the event any portion of this Agreement is deemed unenforceable, the remainder of this agreement will be enforceable.





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BILLING DETAILS

First name *

Last name *

Company name (optional)

Country / Region *

YOUR ORDER

PRODUCT	SUBTOTAL
Adult Motorized Electric Tricycle × 1	\$1,599.00

≡ MENU



Street address *

House number and street name

Apartment, suite, unit, etc. (optional)

Town / City *

State *

Connecticut

ZIP Code *

Phone *

602-382-6513

Email address *

☐ Create an account?

☐ Ship to a different address?

Subtotal

\$1,599.00

Coupon: lucky

-\$200.00 ×

Shipping

Free shipping

Access.Tax

\$102.83

Total

\$1,501.83

☐ Credit or Debit Card

Payment information

Card number

Confirm card number

Exp. date - enter 11 for dd, if day is not on your card

mm/dd/yyyy

Security code

Notes about your order, e.g. special notes for delivery.

- ☐ Pay with check or checking account
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- ☐ Other Types of Financing

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Quick links

Why Us

Financing

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Shipping Delivery

Waiver

Shop

Products

Parts

Cart

Checkout

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BILLING DETAILS

First name *

Last name *

Company name (optional)

Country / Region *

YOUR ORDER

PRODUCT	SUBTOTAL
Adult Motorized Electric Tricycle × 1	\$1,599.00

≡ MENU



Street address *

House number and street name

Apartment, suite, unit, etc. (optional)

Town / City *

State *

Connecticut

ZIP Code *

Phone *

602-382-6513

Email address *

☐ Create an account?

☐ Ship to a different address?

Subtotal

\$1,599.00

Coupon: lucky

-\$200.00 ×

Shipping

Free shipping

Access.Tax

\$102.83

Total

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☐ Credit or Debit Card

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Your personal data will be used to process your order, support your experience throughout this website, and for other purposes described in our **privacy policy**.

Privacy Policy

This Privacy Policy is developed to ensure maximum security to customers during their association with us and later. The privacy policy highlights the usage of information provided by customers and its interpretation at our end and the measures adopted by us to secure it.

☐ I have read and agree to the website **terms and conditions** *

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Quick links

[Why Us](#)

[Financing](#)

[Layaway](#)

[Policy](#)

[Shipping Delivery](#)

[Waiver](#)

Shop

[Products](#)

[Parts](#)

[Cart](#)

[Checkout](#)

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BILLING DETAILS

First name *

Last name *

Company name (optional)

Country / Region *

YOUR ORDER

PRODUCT	SUBTOTAL
Adult Motorized Electric Tricycle × 1	\$1,599.00

≡ MENU



Street address *

House number and street name

Apartment, suite, unit, etc. (optional)

Town / City *

State *

Connecticut

ZIP Code *

Phone *

602-382-6513

Email address *

☐ Create an account?☐ Ship to a different address?

Subtotal

\$1,599.00

Coupon: lucky

-\$200.00 ×

Shipping

Free shipping

Access.Tax

\$102.83

Total

\$1,501.83

☐ Credit or Debit Card

Payment information

Card number

Confirm card number

Exp. date - enter 11 for dd, if day is not on your card

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Notes about your order, e.g. special notes for delivery.

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Return Privacy Policy

We accept returns on defective products, parts, or accessories for seven days after purchase. The Actual **Shipping and handling fees are not refundable**. If the product was advertised with free shipping than the actual shipping cost, which is not free, will be calculated.

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Quick links

[Why Us](#)

[Financing](#)

[Layaway](#)

[Policy](#)

[Shipping Delivery](#)

[Waiver](#)

Shop

[Products](#)

[Parts](#)

[Cart](#)

[Checkout](#)

Products

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BILLING DETAILS

First name *

Last name *

Company name (optional)

Country / Region *

YOUR ORDER

PRODUCT	SUBTOTAL
Adult Motorized Electric Tricycle × 1	\$1,599.00

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Street address *

House number and street name

Apartment, suite, unit, etc. (optional)

Town / City *

State *

Connecticut

ZIP Code *

Phone *

602-382-6513

Email address *

☐ Create an account?☐ Ship to a different address?

Subtotal

\$1,599.00

Coupon: lucky

-\$200.00 ×

Shipping

Free shipping

Access.Tax

\$102.83

Total

\$1,501.83

☐ Credit or Debit Card

Payment information

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Orders which have been submitted to us with incorrect address

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Quick links

[Why Us](#)

[Financing](#)

[Layaway](#)

[Policy](#)

[Shipping Delivery](#)

[Waiver](#)

Shop

[Products](#)

[Parts](#)

[Cart](#)

[Checkout](#)

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[Electric Scooters](#)

[Electric Tricycles](#)

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BILLING DETAILS

First name *

Last name *

Company name (optional)

Country / Region *

YOUR ORDER

PRODUCT	SUBTOTAL
Adult Motorized Electric Tricycle × 1	\$1,599.00

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Street address *

House number and street name

Apartment, suite, unit, etc. (optional)

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State *

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Phone *

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Email address *

☐ Create an account?

☐ Ship to a different address?

Subtotal

\$1,599.00

Coupon: lucky

-\$200.00 ×

Shipping

Free shipping

Access.Tax

\$102.83

Total

\$1,501.83

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Privacy Policy for Dispute Resolution

DISPUTE RESOLUTION AGREEMENT AND CLASS ACTION WAIVER

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[Why Us](#)

[Financing](#)

[Layaway](#)

[Policy](#)

[Shipping Delivery](#)

[Waiver](#)

Shop

[Products](#)

[Parts](#)

[Cart](#)

[Checkout](#)

Products

[Electric Scooters](#)

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